



Stockton Heath Parish Council Information & Data Protection Policy

This policy is supplemental to, and does not in any way override, the Parish Council standing orders and/or Financial Regulations.

This policy was adopted by the full parish council at its meeting on 14 May 2024 (minute 24/015.5)

This policy will be reviewed annually.

1. Introduction

- 1.1 In order to conduct its business, services and duties, Stockton Heath Parish Council processes a wide range of data relating to its own operations and some which it handles on behalf of partners. In broad terms this data can be classified as:
 - Data shared in the public arena about the services it offers, its mode of operations and other information it is required to make available to the public.
 - Confidential information and data not yet in the public arena such as ideas or policies that are being worked up.
 - Confidential information about other organisations.
 - Personal data concerning its current, past and potential employees, Councillors and volunteers.
 - Personal data concerning individuals who contact it for information, to access its services or facilities, or to make a complaint.
- 1.2 Stockton Heath Parish Council will adopt procedures and manage responsibly all data which it handles and will respect the confidentiality of both its own data, that belonging to partner organisations it works with, and members of the public. In some cases, it will have contractual obligations towards confidential data, but in addition will have specific legal responsibilities for personal and sensitive information under data protection legislation.
- 1.3 The Council will be as transparent as possible about its operations and will work closely with public, community and voluntary organisations. Therefore, in the case of all information which is not personal or confidential, it will be prepared to make it available to partners and members of the parish's communities. Details of information which is routinely available is contained in the Council's Publication Scheme which is based on the statutory model publication scheme for local Councils.
- 1.4 The Council will periodically review and revise this policy in the light of experience, comments from data subjects and guidance from the Information Commissioners Office.

2. Protecting Personal, Confidential and Sensitive Information

- 2.1 Stockton Heath Parish Council recognises it must at times keep and process sensitive and personal information about both employees, councillors and the public and has adopted this policy to meet its legal obligations and to ensure high standards.
- 2.2 Particular attention is paid to the processing of any **sensitive personal information** and the Council will ensure that at least one of the following conditions is met:
 - Explicit consent of the individual
 - Required by law to process the data for employment purposes
 - A requirement in order to protect the vital interests of the individual or another person
- 2.3 The General Data Protection Regulation (GDPR) became law on 25th May 2018 and seeks to strike a balance between the rights of individuals and the sometimes, competing interests of those such as the Council, with legitimate reasons for using personal information.

- 2.4 The policy is based on the premise that Personal Data must be:
- Processed fairly, lawfully and in a transparent manner in relation to the data subject.
 - Collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes.
 - Adequate, relevant and limited to what is necessary for the purposes for which it was collected.
 - Accurate and, where necessary, kept up to date.
 - Kept in a form that permits identification of data subjects for no longer than is necessary for the purposes for which the personal data was collected.
 - Processed in a manner that ensures appropriate security of personal data including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.
- 2.5 Stockton Heath Parish Council processes **personal data** in order to:
- fulfil its duties as an employer by complying with the terms of contracts of employment, safeguarding the employee and maintaining information required by law.
 - pursue the legitimate interests of its business and duties as a public body, by fulfilling contractual terms with other organisations and maintaining information required by law.
 - monitor its activities including equality and diversity.
 - fulfil its duties in operating business premises, including the provision of security to those premises.
 - assist regulatory and law enforcement agencies
 - process information including the recording and updating details about its Councillors, employees, partners and volunteers.
 - process information including recording and updating details about individuals who contact it for information, to access a service, or to make a complaint.
 - undertake surveys, censuses and questionnaires to fulfil the objectives and purposes of the Council.
 - undertake research, audit and quality improvement work to fulfil its objectives and purposes.
 - carry out Council administration.
- 2.6 Where appropriate and governed by necessary safeguards the above processing may be jointly carried out with other appropriate bodies from time to time.
- 2.7 The Council will always give guidance on personnel data to employees, Councillors, partners and volunteers through a Privacy Notice and ensure that individuals on whom personal information is kept are aware of their rights and have easy access to that information on request.
- 2.8 Appropriate technical and organisational measures will be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.
- 2.9 Personal data shall not be transferred to a country or territory outside the European Economic Areas unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

3. Fair Processing

- 3.1 The Council will ensure that at least one of the following conditions is met for personal information to be considered fairly processed:
- The individual has consented to the processing.
 - Processing is necessary for the performance of a contract or agreement with the individual.
 - Processing is required under a legal obligation.
 - Processing is necessary to protect the vital interests of the individual.
 - Processing is necessary to carry out public functions.
 - Processing is necessary in order to pursue the legitimate interests of the data controller or third parties.

4. How the information provided will be used

- 4.1 The information provided (personal information such as name, address, email address, phone number) will be processed and stored so that it is possible for us to contact, respond to or conduct the transaction requested by the individual. By transacting with Stockton Heath Parish Council, individuals are deemed to be giving consent for their personal data provided to be used and transferred in accordance with this policy, however wherever possible specific written consent will be sought.
- 4.2 It is the responsibility of those individuals to ensure that the Council is able to keep their personal data accurate and up-to-date.
- 4.3 Personal information will be not shared or provided to any other third party or be used for any purpose other than that for which it was provided.

5. The Councils Right to Process Information

- 5.1 General Data Protection Regulation (and Data Protection Act) Article 6 (1) (a) (b) and (e)
Processing is with consent of the data subject, or
Processing is necessary for compliance with a legal obligation or
Processing is necessary for the legitimate interests of the Council.

6. Information Security

- 6.1 The Council will take all reasonable care to ensure the security of personal data, making sure that information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies.
- 6.2 Data will only be kept for the purpose it was collected for and only for as long as is necessary, after which it will be deleted.

7. Children

- 7.1 Data relating to a child (under 13) will not be processed without the express parental/guardian consent of the child concerned.

8. Rights of a Data Subject

- 8.1 **Access to Information:** individuals have the right to request access to the information held about them. They can do this by contacting the clerk.
Information Correction: if an individual believes that the information held about them is incorrect, they may contact the clerk so that it can be updated.
Information Deletion: if the individual wishes the Council to delete information about them, they can request this by contacting the Clerk.
Right to Object: if an individual believes their data is not being processed for the purpose it has been collected for, they may object by contacting the clerk.
- 8.2 **Complaints:** if an individual has a complaint regarding the way their personal data has been processed, they may make a complaint to the clerk or the Information Commissioners Office casework@ico.org.uk Tel: 0303 123 1113.
- 8.3 **The Council does not use automated decision making or profiling of individual personal data.**
- 8.4 The Council will ensure that individuals whose personal information is kept are aware of their rights and have easy access to that information on request.

9. Making Information Available

- 9.1 The Publication Scheme is a means by which the Council can make a significant amount of information available routinely, without waiting for someone to specifically request it. The scheme is intended to encourage local people to take an interest in the work of the Council and its role within the community.
- 9.2 In accordance with the provisions of the Freedom of Information Act 2000, the Publication Scheme specifies the classes of information which the Council publishes or intends to publish.
- 9.3 All formal meetings of Council and its committees are subject to statutory notice being given on notice boards, the Website and sent to the local media. The Council publishes an annual programme of meetings

in May each year. All formal meetings are open to the public and press and reports to those meetings and relevant background papers are available for the public to see. The Council welcomes public participation and has a public participation session on each Council and committee meeting. Details can be seen in the Council's Standing Orders, which are available on its Website or at its Office.

- 9.4 Occasionally, Council or committees may need to consider matters in private. Examples of this are matters involving personal details of employees, or a particular member of the public, or where details of commercial/contractual sensitivity are to be discussed. This will only happen after a formal resolution has been passed to exclude the press and public and reasons for the decision are stated. Minutes from all formal meetings, including the confidential parts are public documents.
- 9.5 The Openness of Local Government Bodies Regulations 2014 requires written records to be made of certain decisions taken by officers under delegated powers. These are not routine operational and administrative decisions such as giving instructions to the workforce or paying an invoice approved by Council but would include urgent action taken after consultation with the Chair, such as responding to a planning application in advance of Council. In other words, decisions which would have been made by Council or committee had the delegation not been in place.
- 9.6 The 2014 Regulations also amend the Public Bodies (Admission to Meetings) Act 1960 to allow the public or press to film, photograph or make an audio recording of Council and committee meetings normally open to the public. The Council will where possible facilitate such recording unless it is being disruptive. It will also take steps to ensure that children, the vulnerable and members of the public who object to being filmed are protected without undermining the broader purpose of the meeting.
- 9.7 The Council will be pleased to make special arrangements on request for persons who do not have English as their first language or those with hearing or sight difficulties.

10. Disclosure Information

- 10.1 The Council will as necessary undertake checks on both employees and Councillors with the Disclosure and Barring Service and will comply with their Code of Conduct relating to the secure storage, handling, use, retention and disposal of Disclosures and Disclosure Information.

11. Data Transparency

- 11.1 The Council has resolved to act in accordance with the Code of Recommended Practice for Local Authorities on Data Transparency (September 2011). This sets out the key principles for local authorities in creating greater transparency through the publication of public data and is intended to help them meet obligations of the legislative framework concerning information.
- 11.2 "Public data" means the objective, factual data on which policy decisions are based and on which public services are assessed, or which is collected or generated in the course of public service delivery.
- 11.3 The Code will therefore underpin the Council's decisions on the release of public data and ensure it is proactive in pursuing higher standards and responding to best practice as it develops.
- The principles of the Code are:
- Demand led:** new technologies and publication of data should support transparency and accountability
- Open:** the provision of public data will be integral to the Council's engagement with residents so that it drives accountability to them.
- Timely:** data will be published as soon as possible following production.
- 11.4 Government has also issued a further Code of Recommended Practice on Transparency, compliance of which is compulsory for Parish Councils with turnover (gross income or gross expenditure) not exceeding £25,000 per annum. These Councils will be exempt from the requirement to have an external audit from April 2017. Stockton Heath Parish Council exceeds this turnover but will nevertheless ensure the following information is published on its Website for ease of access:
- All transactions above £100.
 - End of year accounts
 - Annual Governance Statements
 - Internal Audit Reports
 - List of Councillor responsibilities

- Details of public land and building assets
- Draft minutes of Council and committees within one month
- Agendas and associated papers no later than three clear days before the meeting.

12. Who is responsible for protecting a person's personal data?

12.1 The Council as a corporate body has ultimate responsibility for ensuring compliance with the Data Protection legislation. The Council has delegated this responsibility day to day to the Clerk.

- Email: clerk@stocktonheath-pc.gov.uk
- Phone: 01925 210558
- Correspondence: The Clerk, Stockton Heath Parish Council, Stockton Heath Library, Alexandra Road, Stockton Heath WA4 2AN

APPENDIX - Data Protection Terminology

Data subject - means the person whose personal data is being processed.

That may be an employee, prospective employee, associate or prospective associate, someone transacting with the Council in some way, or an employee, Councillor or volunteer.

Personal data - means any information relating to a natural person or data subject that can be used directly or indirectly to identify the person.

It can be anything from a name, a photo, and an address, date of birth, an email address, bank details, and posts on social networking sites or a computer IP address.

Sensitive personal data - includes information about racial or ethnic origin, political opinions, and religious or other beliefs, trade union membership, medical information, sexual orientation, genetic and biometric data or information related to offences or alleged offences where it is used to uniquely identify an individual.

Data controller - means a person who (either alone or jointly or in common with other persons) (e.g. Council, employer, Council) determines the purposes for which and the manner in which any personal data is to be processed.

Data processor - in relation to personal data, means any person (other than an employee of the data controller) who processes the data on behalf of the data controller.

Processing information or data - means obtaining, recording or holding the information or data or carrying out any operation or set of operations on the information or data, including:

- organising, adapting or altering it
- retrieving, consulting or using the information or data
- disclosing the information or data by transmission, dissemination or otherwise making it available
- aligning, combining, blocking, erasing or destroying the information or data. regardless of the technology used.